



6clicks

Premier Success Overview

6clicks Premier Success: Feature Comparison

Feature	Lite	Intermediate	Full
Pricing	\$5,000/module	\$10,000	\$15,000
Module Support	Limited to 1-2	All Included	All Included
Support Hours	Business hours, standard SLAs	Business hours, standard SLAs	24/7, priority use SLAs
Onboarding Support	<ul style="list-style-type: none"> • Project Kick-Off • Guided setup for selected module(s) only • Limited to 2, 60-minute technical sessions per module(s) 	<ul style="list-style-type: none"> • Project Kick-Off • Standard onboarding • Limited to 3, 60-minute technical sessions per module 	<ul style="list-style-type: none"> • Project Kick-Off • Tailored onboarding for all modules • Unlimited technical sessions
Technical POC	<ul style="list-style-type: none"> • Included, limited scope to supported module(s) only 	<ul style="list-style-type: none"> • Included, dedicated technical resource 	<ul style="list-style-type: none"> • Included, dedicated technical resource
Check-Ins with CSM and Technical POC	<ul style="list-style-type: none"> • Quarterly check-ins – Focused on supported module(s) only 	<ul style="list-style-type: none"> • Bi-monthly check-ins 	<ul style="list-style-type: none"> • Fortnightly/monthly check-ins
Sandbox Environment	<ul style="list-style-type: none"> • Not included 	<ul style="list-style-type: none"> • Included 	<ul style="list-style-type: none"> • Included
Implementation Services	<p>Basic implementation services, including:</p> <ul style="list-style-type: none"> • Guided setup for selected module(s) 	<p>Standard implementation services, including:</p> <ul style="list-style-type: none"> • Basic configuration of in-scope modules • User provisioning & role assignment guidance • Basic reporting & dashboard setup 	<p>Advanced implementation services, including everything in Standard, plus:</p> <ul style="list-style-type: none"> • 6clicks-led tailored configuration • Data Migration Assistance • Content Creation • Advanced Reporting • Integrations
Product Consulting	<ul style="list-style-type: none"> • Not included 	<ul style="list-style-type: none"> • Not included 	<ul style="list-style-type: none"> • Strategic workshops • GRC optimization
Training	<ul style="list-style-type: none"> • On-demand digital training • Knowledge base • Limited to 2, 60-minute workshops 	<ul style="list-style-type: none"> • On-demand digital training • Knowledge base • Limited to 3, 60-minute workshops 	<ul style="list-style-type: none"> • On-demand digital training • Knowledge base • Unlimited live expert workshops
Business Reviews	<ul style="list-style-type: none"> • Annual, focused on supported module(s) 	<ul style="list-style-type: none"> • Semi-annual 	<ul style="list-style-type: none"> • Quarterly, covering all modules
Roadmap & Product Briefings	<ul style="list-style-type: none"> • Semi-annual, relevant module(s) only 	<ul style="list-style-type: none"> • Semi-annual 	<ul style="list-style-type: none"> • Quarterly, full roadmap coverage
CAB/PAB	<ul style="list-style-type: none"> • Not included 	<ul style="list-style-type: none"> • Not included 	<ul style="list-style-type: none"> • Included

Lite:

Ideal for customers starting with a narrow GRC focus, receiving targeted implementation support.

Intermediate:

Affordable entry-level plan for customers who want structured support across all modules but with lighter engagement, with standard deployment services included.

Full:

High-touch support for customers with complex, multi-framework GRC needs, including advanced implementation, technical point of contact, and strategic consulting deliverables.

Leveraging Premier Success (Full):

General Configuration

Resources to configure your 6clicks environment, such as:

- Roles or access control
- Custom fields
- Workflow stages, where applicable
- Custom reporting and dashboards
- Branding

Bespoke Content Creation

Train your resources on best practices to ingest your bespoke content and templates into 6clicks. Content includes:

- Authority documents
- Control sets or governance documents
- Assessment templates

Tailored Training

Tailored training sessions based on your use cases.

- Recorded workshop sessions that cover best practices and product technical deep dives
- Training documentation creation specific to your use cases and needs

Data Migration

Assist with migrating the existing data you maintain in other formats (PDF, Word, Excel, etc.) into 6clicks. This data includes, but is not limited to:

- Risk registers
- Assessments
- Third parties
- Policies, and more

Product Consulting

Digitizing your program by reviewing your current processes, pain points, and use cases and translating them to 6clicks solutions.

Integrations

Live support for configuration help regarding 6clicks native integrations, such as:

- OKTA or AzureAD for SSO
- ServiceNow CMDB
- PowerBI for reporting
- Zapier

Reporting

- PowerBI support, dashboard and template creation
- Train your resources to build customized reports